



Product Recall

THCA-A Standard (cat.# 34093)

October 2020

Dear Valued Customer,

Restek's Reference Standards Team has determined the actual concentration of recently produced lots of our D9-Tetrahydrocannabinolic Acid A (THCA-A) Standard (cat.# 34093) is approximately 15% lower than the 1,000 µg/mL certified value reported on the certificate of analysis. Sales of this solution have been suspended while our team continues to investigate and define a path forward.

Unused ampuls of the affected lots, listed below, should not be used and should be safely disposed to ensure data integrity.

A0153969	A0155747	A0158493
A0153971	A0155758	A0162822
A0153982	A0158490	A0163059

Contact returns@restek.com by December 1, 2020, to receive credit for any unused ampuls in your inventory. Please include your original order number and product lot number to ensure expedited processing. If you have any questions, contact Technical Support via email at support@restek.com or 1-800-356-1688, ext. 4.

If you would like to be notified when we have more information about future stock, please visit www.restek.com/contact-us to contact your local Restek representative. If your lab needs immediate THCA-A inventory, consider the following sources:

Cayman Chemical: www.caymanchem.com (Item No.: ISO60175)

Cerilliant: www.cerilliant.com (Item: T-093-1ML)

LGC Standards: us.lgcstandards.com (Product Code: DRE-A17405150AL-1000)

Restek is proud to have one of the most rigorous quality systems in the industry, as recognized by our ISO 9001, ISO 17034, and ISO/IEC 17025 accreditations. In the rare case that we do have an issue, our main concerns are that we are upfront with our communication, and that we quickly correct the situation for you.

We apologize for any inconvenience this has caused. Thank you for your business and continued confidence in Restek.

Sincerely,

Jason Fisher
Product Manager, Reference Standards

Pete Eichert
Director of Quality

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